

# NEVE

**These general terms and conditions of sale** shall govern all current and future sales contracts between the parties, unless any exceptions are notified in writing.

## **CONTRACT FORMATION**

Sending an order to the seller by the buyer implies acceptance of the sales contract and these general conditions. The seller reserves the right to accept or reject the order received. The offers made, directly by Neve Rubinetterie s.r.l. and/or agents, representatives or auxiliaries of commerce are not for Neve Rubinetterie s.r.l. demanding until confirmed by the same company, by issue of regular order confirmation.

## **PRICES**

Prices in this price list are expressed in EURO and are exclusive of VAT. The price indicated in the order, commission or confirmation may be varied by the holding at any time if increases in raw material and/or labor costs occur before delivery. Any price changes will be communicated in writing.

## **PAYMENT**

Payments and any other sums due in any form to the seller shall be considered as being made net at the place where the seller is domiciled. Any delay or irregularity in payment shall give rise to a claim for damages. According to Legislative Decree 231/2002, statutory interest must be charged if the delay exceeds the 30-day deadline.

The delay in payments also gives Neve Rubinetterie s.r.l. the right to exclude the guarantee for as long as the delay lasts, thereby generating the blocking of all outstanding orders.

## **DELIVERY TERMS**

Delivery terms are approximate and **not exhaustive**. It is excluded any liability of Neve Rubinetterie S.r.l. for damages arising from early, delayed or non-delivery, total or partial. The buyer is always obliged to receive over the products, even in the case of partial deliveries and when the products are delivered before or after the date of delivery set. The delivery period will be extended by the duration of the impediment to the occurrence of force majeure, including the non-receipt or late receipt of raw materials. Under no circumstances may the buyer, on the basis of the circumstances set out in this Article, claim compensation or indemnification of any kind.

## **SHIPPING AND TRANSPORT COSTS**

The delivery of the goods is understood to be shipped from to our plant in Gozzano (NO). By net amounts of EUR 1,000.00 (thousand) transport means free-at-destination throughout Italy always by courier. This minimum amount may be changed by the company at any time after written notification to the buyer. The goods, even if paid for, travel at the risk of the customer. The carrier must be notified of any loss or damage upon receipt in writing on the transport document (paper or digital) and/or in the bill of lading.

## **CLAIMS**

Any complaints must be communicated by registered letter or PEC, within 14 (fourteen) days on receipt, under penalty of forfeiture.

For breakdowns and defects other than those caused by the transport, the warranty conditions contained in the link <https://www.neve-rubinetterie.it/images/note-legali/warranty-terms.pdf>

The customer is also required to read the warnings and care for the maintenance and compliance of the product contained on the link <https://www.neve-rubinetterie.it/images/note-legali/product-care-maintenance.pdf>

## **MODELS AND DRAWINGS**

Models, drawings, and designs remain our property. They may not be reproduced, used or transferred to third parties without the express written permission of the company. The reproductions on our catalogs and depliants and the technical data contained in our lists are only indicative and subject to change in our judgment only; therefore we do not assume responsibility for any discrepancies of any kind.